



Leaders Make the Difference

Building Diversity Competencies



The FutureWork Institute, Inc.

May 10, 2011



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Agenda



Introduction to Conflict Styles	<ul style="list-style-type: none">• Partner Exercise• Overview with Video Clips• Interactive Theatre Scenes 1-6
Adapting Your Personal Style	<ul style="list-style-type: none">• Personal Styles Cards Exercise• Self-Assessment
Personal Styles Presentation and Exercises	<ul style="list-style-type: none">• Overview of Personal Styles• Understanding My Team• Coaching the Actors
D&I Dilemmas	<ul style="list-style-type: none">• Action Learning Exercise
Moment Of Truth Assessment	<ul style="list-style-type: none">• Action Planning